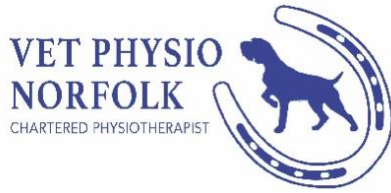




**Please sign and bring ONE copy to your first appointment.**

**Terms and Conditions:**

- **Session fees will be charged in full if an appointment is cancelled without 24 hours notice or if a patient fails to attend for both Physiotherapy & Hydrotherapy.**
- **Owner's are requested not to feed their dog for at least 3 hours before attending an appointment and please ensure that the dog has emptied it's bowels before arriving. A fee of £86.00 will be made for dogs that defecate in the treadmill, as we will have to close to clean it. We also advise owners not to feed their dog for approximately 1 hour after the session.**
- Please ensure your dog's vaccinations are up to date. In the event of any unvaccinated dogs, I accept that Aquavet will not be held responsible for the contraction of any viruses or diseases such as Parvovirus and Distemper.
- We highly recommend a veterinary review 6 months after starting Hydrotherapy. This is to be booked with your own vets to ensure your dog is still suitable to be undergoing Hydrotherapy.
- Physical exercise together with the pressure of the water on the chest and the abdomen can affect your dog's cardio respiratory functions. If there is an undiagnosed cardiac or respiratory condition your dog could be at risk.
- Whilst every care is taken of the dogs undergoing treatment and in the maintenance of the water and equipment, all dogs receive hydrotherapy treatment entirely at their owner's risk.
- I will inform the therapist of any changes to medication, any surgical procedures or change in veterinary advice affecting my dog. I understand that these changes may affect the type and duration of treatment.
- I will inform the therapist if my dog is receiving treatment elsewhere e.g. physiotherapy, chiropractor, massage treatment, TTouch practitioner, etc.
- Please arrive 5 minutes early to toilet your dog before your allocated appointment time so the therapist can start promptly



- If you arrive late for your appointment your session time may be shortened in order to see the next patient on time. Aquavet reserve the right to cancel a session if you are more than 10 minutes late.
- All treatment including sessions forming part of an insurance claim must be paid for on the day of treatment.
- Dogs with infectious or contagious conditions (e.g kennel cough), dermatitis, incontinence, open wounds, diarrhoea or vomiting will not be treated. Owners are advised to cancel all appointments with at least 24 hours notice, until the condition is clear. Normal cancellation conditions will apply.
- Bitches that are in season will not be able to attend sessions until their season has finished.
- Aquavet reserves the right to refuse treatment to any dog if they appear water phobic, stressed or aggressive.
- All owners are to wear non-slip footwear and to take extreme caution in the pool room/water treadmill therapy room. Aquavet is not responsible for any personal injury incurred whilst on the premises.
- Please do not take your dog on a long walk or allow vigorous exercise on the day of the appointment.
- Please ensure all dogs are clean and not muddy when they arrive for their hydrotherapy.
- Aquavet reserves the right to cancel any session, i.e. in the case of a power failure. Please ensure your contact details are up to date.
- Aquavet reserves the right to use video footage and photographic stills taken during sessions.
- Please be aware your information will be shared between the physiotherapists, Hydro staff and your referring vet.
- If you wish to walk through the treadmill during your dog's first session please be aware this will be at your own risk. Please also note you will not be in the treadmill while the belt is running.

**Signed (owner/authorised representative):** \_\_\_\_\_

**Date:** \_\_\_\_\_