



Diabetic Cats Disclaimer

Please read carefully and sign below to confirm your understanding and agreement.

We are happy to care for stable diabetic cats during their stay at the Cat Hotel. However, due to the nature of insulin management and our care routines, the following terms apply to ensure the wellbeing of your cat during their stay.

Injection Timing:

Due to our staffing schedules and cattery routines, insulin injections are typically given at:

- **Morning: 9:00 AM**
- **Evening: 6:00 PM**

This results in an approximate **9-hour gap between injections**, rather than the standard 12-hour interval. For short stays, we **do not** expect this to cause issues, but if your cat is on a significantly different schedule, we recommend adjusting their injection times gradually before boarding. Please consult your vet for guidance on how to do this safely.

Behavioural Challenges During Injections:

If your cat becomes **difficult to handle or aggressive**, we may need to **transfer them to our hospital at Fir Covert Road**, where two trained staff members can administer insulin safely.

- An **additional cost** will apply for hospitalisation.
- Alternatively, a **nominated friend or family member** may collect your cat and care for them for the remainder of your holiday.
- Please note: On **weekends**, we only have **one staff member** present at the cattery. For safety reasons, if your cat requires two-person handling for injections, they **must be transferred** to our hospital facility unless an additional staff member is able to assist at the cattery.

Pre-Boarding Health Review:

If your cat is a **stable diabetic patient registered at Taverham Vets** we will not usually require a pre-boarding appointment.

If your cat is registered **with another veterinary practice**, we require a **full medical history** to be sent to us in advance of their stay. If we identify any concerns we may request a **pre-boarding appointment 7 days prior to their stay**. This appointment will be **chargeable**, although most stable diabetic cases will not require one.

By signing below, I confirm that:

- I have read and understood the above information.
- I accept the outlined conditions for boarding my diabetic cat.
- I agree to any necessary costs incurred as described above.

Signature: Date: