

T a v e r h a m



# Veterinary Hospital

*Please be aware referral to **Kate Pitcher** (our **RCVS Advanced Practitioner in Veterinary Dermatology**) will incur a referral consultation fee.  
The initial consultation fee is **£127.24** for clients of Taverham Vets and **£149.70** for clients from other practices. Check ups are usually much shorter appointments and are charged at normal check up rates.  
**48 hours notice is required for cancellation of your appointment***

«Document\_Date»

### DERMATOLOGY PATIENT HISTORY

**This form must be completed and returned to the practice at least 48 hours prior to your appointment (e-mail: enquiries@taverhamvets.co.uk).**

Your appointment is on ..... at ..... am/pm

«Title» «FirstName» «Surname» and  
«AnimalName»  
«AnimalAge» «Breed» «Gender»

How long have you owned your pet? ..... years/since a puppy/kitten (please delete as appropriate)

At what age did the problem start? ..... Or How long ago did it start?..... months/ years ago

Is your pet itchy? (this includes signs such as licking excessively, biting, scratching or rubbing against the floor/objects excessively) Yes/No

Are there areas of hair loss? Yes/No

Is there more of an odour from the coat than previously? Yes/No

Is there more dandruff/dry skin than normal? Yes/No

Do you feel the problem started Gradually/Suddenly ?

Do you feel the problem is worse at certain times of year? Yes/No/Not applicable

If YES please give details.....  
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Does your pet lick his/her feet? Yes/No

Does he/she rub her face excessively? Yes/No

Does he/she shake his/her head or have a history of ear problems? Yes/No

Is he/she mainly Indoors/Outside/Both ?

Is he/she mainly fit and well otherwise? Yes/No (if no we will assume the details are on our surgery records)

Please add any details here which you think may be helpful.....

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Is your pet prone to any of the following ? (please tick any which apply)

Sneezing  
Diarrhoea

Coughing  
Runny eyes

Vomiting

Has you pet's weight changed noticeably in the last year or so? Yes/No

Please list all the foods and treats you give. Please be as specific and detailed as possible and include routine as well as occasional treats)

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Do you offer any drinks other than water, if so what?.....

Is he/she a 'fussy eater'? Yes/No

Please list any other treatments currently used which will not be on your surgery file e.g. herbal remedies, pet shop treatments

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How may cats in the house in total? .....

How may dogs in the house in total? .....

Do any other pets in the house have any skin problems? Yes/No

When did you last see a flea (on any pet or in the house)? .....

Do you use any flea control products routinely/preventatively? Yes/No?

Please state exactly which products **and** the time interval between treatments.

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Do any of the humans in contact with the affected pet have any new or unexplained skin complaints? Yes/No

Has your pet been wormed in the last 3 months? Yes/No

Do you ever shampoo/bath your pet? Yes/No

For unspeyed female dogs only: is your bitch coming into season regularly? Yes/No

Has your pet ever travelled outside the U.K? Yes/No

Please list all current treatments you are using. Please remember to include all tablets/medications, all shampoo and topical treatments, any nutritional supplementments and any 'non- veterinary' treatments you may be using. Please also indicate how often you are using each treatment.

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Is your pet insured for expenses related to skin problems? Yes/No. **(If Yes please see below)**

Name of Insurance Company .....

**IMPORTANT INFORMATION IF YOU ARE ANTICIPATING CLAIMING ON YOUR PET INSURANCE**

**Please note we can only arrange direct payment of fees to us if you are insured with the Pet Plan insurance company and only if you are a registered client of Taverham Vets (not for referral clients). The formalities of a Direct Claim will need to be discussed with our Practice Manager, Joy Thompson or our Insurance Administrators Rachel or Maria before treatment.**

All other insurance companies (and referral clients) fees need to be paid at the time of the consultation.

We are happy to assist with trying to clarify if your insurance company will cover your fees.

As skin problems can start with intermittent signs over a long period of time, it is an area where it can be more difficult to be sure that fees will be covered by a specific insurance policy.

**Please try and find out BEFORE your appointment if your pet is definitely covered for veterinary costs relating to skin by contacting our Taverham Branch and asking to speak to Rachel, Maria or Joy. Be ready to provide all your insurance details.**