

Title	Forename:
Surname:	
Home address:	
Postcode:	
Daytime Telephone:	
Mobile Telephone:	
Email:	
Address the animals are kept at (if different from home address):	
Postcode:	

Declaration and signature

I declare that:

- The information I have given on this form is true and complete.
- I understand that if I have not given all the information that I know or can reasonably get that is relevant, the contract will not be legally valid.
- I am over 18 years of age.
- This contract runs for 12 months only, and any benefits not used cannot be carried forward to the next annual period.
- Membership is not transferable.
- I have read and understand the Terms and Conditions overleaf.

Signature:
Name:
Date:

Flock Health Club

Application form

Markeaton Lane
Derby
DE22 4NH

T: 01332 294929
E: farmandequine@scarsdalevets.com
www.scarsdalevets.com/farm



Terms and Conditions 2021

What is included in Flock Health Club?

Membership is £25.00 per month. Annual membership includes:

- 2 x Free Faecal Egg Counts (recommended at housing, and at turnout after lambing) and FREE 'How to Faecal Sample' guide
- 1 x Free Faecal Egg Count Reduction Test (after worming)
- 1 x Free visit fee and up to 60 minutes of time to develop your flock management plan. At this visit we will review the past year and work with you to plan the year ahead, including completing a calendar and scheduling in your pre-tupping and pre-lambing visits
- 2 x Free visit fees for pre-booked work (1 x pre-tupping, 1 x pre-lambing). Time will be charged (~40-60 minutes per visit)
 - **Pre-Tupping visit may include:** health checking rams, barren ewe bloods, MV accreditation tests, discussion about ewe BCS, and trace element testing.
 - **Pre-Lambing visit may include:** discussing and assessing nutrition for different groups of ewes, ewe mineral testing, lambing kit advice and reviewing protocols for common conditions around lambing.
- Dedicated vet in normal hours (where possible)
- 4 x sheep client evening meetings (free to members, £5.00 to non-members)
- Quarterly topical sheep newsletter
- Discounted hourly rate for all visits
- 10 % off vasectomies and ram MOT/fertility testing visits
- Discounted parasite treatments at set times of the year

Visits are intended to improve flock performance through benchmarking, disease monitoring and improving efficiency.

If your visit takes longer than 60 minutes then subsequent time will be charged at our reduced rate.

If additional visits are required in normal working hours, including for emergencies, the reduced hourly rate will be charged.

Renewing your Flock Health Club membership

At the end of your annual contract, we will write to you about renewing for another year. If you pay by Direct Debit we will send you a renewal notice showing the amount we will automatically collect for another year.

If you pay annually, we will send you a renewal notice showing the amount you need to pay to continue the Flock Health Club for another year. You will need to return this payment by the due date shown on the renewal notice.

Cancelling Flock Health Club

Cancelling your Flock Health Club during your annual contract requires you to give us 3 month's notice. If you pay by Direct Debit, you must tell your bank or building society to cancel the Direct Debit instruction.

If your Flock Health Club Direct Debit is returned unpaid by your bank or building society or a Direct Debit instruction is cancelled, the Flock Health Club will be deemed to be cancelled.

If the Flock Health Club is cancelled during the annual contract, we will charge you for any goods received under the Flock Health Club, but any payments you have already made towards the Flock Health Club will be offset against the charges.

Should the cancellation result in a balance owing to Scarsdale Vets, an invoice will be sent to you and payment will become due immediately. No credit will be given if the cost of goods received is less than the amount paid by Direct Debit at the time of cancellation.

The Direct Debit Guarantee

This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.



If there are any changes to the amount, date or frequency of your Direct Debit Scarsdale Vets will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Scarsdale Vets to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit by Scarsdale Vets or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.

If you receive a refund you are not entitled to, you must pay it back when Scarsdale Vets asks you to. You can cancel a Direct Debit at any time, by simply contacting your bank or building society.

Written confirmation may be required. Please also notify us.

Details of Sheep Kept

Sheep Breed:	Approx.. No.	Ram number & Breed	Approx. no.

Instruction to your bank or building society to pay by Direct Debit

Please fill in and post this form back to us at Independent Vetcare Ltd. The Chocolate Factory, Keynsham, Bristol. BS31 2AU or return it to the practice when you next visit.



Originator's Identification Number	5	0	5	8	6	4
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Client Reference Number							
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Name and full postal address of your bank or building society

To: The Manager	Bank/building society:
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Address

Postcode

Names(s) of bank account holder(s)

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Branch sort code					
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Bank/building society account number							
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Instructions to your bank or building society Please pay Independent Vetcare Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that the instruction may remain with Independent Vetcare Ltd and if so, details will be passed electronically to my Bank/Building Society.

Signature:	Date: / /
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Name:	First line of address:
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