



### Bradley Stoke Hospital

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### Wotton-under-Edge

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### Yate

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## Practice News

A lot of things change as the years go by, but some things stay the same! In November, Sharon, one of our wonderful receptionists, celebrated her 20 year anniversary of working for Rowe!

Sharon started at Rowe in November 1999 and has been a significant part of the team ever since. She is a bit of a wonder woman who can do anything and everything - especially if it's related to the Pet Health Club!

I am sure you will join us in thanking Sharon for all her hard work and dedication to the pets of Bristol over the last 20 years - and here is to many more!



## Winter Pet Care Tips

### 1) Wrap up warm

Our pets need regular exercise regardless of the weather outside. It is important that our furry friends are wrapped up warm when out on walks - particularly fine-coated dogs such as Staffies!

### 2) Don't overfeed

Your pets may be less active in the winter months, which combined with the indulgent nature of the season, can lead to weight gain! Treat your pets to toys and cuddles, and adjust their food if necessary.

### 3) Check their paws

When your pets have been outside, make sure you check and dry their paws thoroughly. Snow can compact between their toes which can be very painful for them. Salt and grit from the roads can also become lodged between their toes, causing discomfort.

### 4) Antifreeze

Antifreeze is sweet tasting to cats and highly toxic. Even the smallest amount of antifreeze can cause kidney failure and death when ingested by cats. Signs of antifreeze poisoning in cats include vomiting, a sleepy or depressed demeanour, a drunk-like and uncoordinated state, as well as seizures and difficulty breathing.

# Pet Health Club

They look after you, so let's look after them...

## How does it work? Pet Health Club plans include:

- Routine vaccinations and bi-yearly health checks
- Flea and worming treatments
- Discounts on dental checks and treatments
- Discounts on pet food and medication
- Various other discounts

Prices start from just £10.99 per month. Sign up today!



## I never knew nurses did that!

Did you know that a nurse is often the best placed person to see for any of the below...

### Preventative Health

- Flea & worm
- Nail clips
- Anal glands
- Nutrition
- 2nd vaccinations
- Dental checks
- General advice
- Weight clinics
- Diabetes clinics
- Several other clinics

Many of our nurse clinics are complimentary. For more information, please enquire with a member of the team today.

## Meet The Team...



### Lydia Kerridge, MRCVS, Veterinary Surgeon

Lydia graduated as a veterinary surgeon in 2014 from Cambridge University. Since graduating, she has worked at busy, small animal practices in Swindon and Bristol, as well as spending time volunteering at a charity clinic in Fiji. Lydia is currently studying towards a certificate in small animal medicine, but she enjoys all aspects of veterinary practice. She volunteers on the South West British Small Animal Veterinary Association (BSAVA) committee, helping to organise regional CPD. Outside work, she is a qualified Rainbow leader in the Girl Guide Association and enjoys travelling and playing the piano. Lydia adopted a stray black cat called Monty soon after graduating. He is a wonderful cat, despite stealing any unattended food!

## Missed appointments...

Our aim is to make sure we are available to see your pet when you need us to, including same day appointments for urgent cases. When clients fail to show up for a booked appointment this is a missed opportunity for other poorly pets to be seen.

In November and December a total of **53** appointments were missed, which is the equivalent of **13.5** Vet/Nurse consult hours.

We do our best to remind you of any upcoming appointments you have booked by sending texts or emails. **Please let us know as soon as possible if you are unable to attend your appointment.**

## Star of the Quarter



Our 'Star of the Winter' is the gorgeous and very cute Lilly, who will receive £10 to spend here at Rowe. Congratulations Lilly!

She is a 15 week old English Springer Spaniel who is full of energy and endless amounts of love! She (as all springers do) loves to get really muddy and of course eat the mud, but for some reason she wont walk in puddles, and dislikes the rain! Her favourite thing to do is collecting sticks and digging holes in the back garden. Lilly is so affectionate and will stop and have cuddles with anyone. Yes, even with muddy paws! She is a lovely addition to her family!

Thank you to everyone who entered, it is great to hear how our wonderful patients and ex-patients are doing, and see their happy faces too! Keep your eyes peeled for our next competition.... will your pet be our star of the Spring?

To enter, please visit our Facebook page (@RoweVetGroup) and look out for the competition post!