



## **Bradley Stoke Hospital**

Bradley House, Ferndene, Bradley Stoke, Bristol, BS32 9DT Tel: 01454 275 000

## Wotton-under-Edge

Wotton Veterinary Surgery & MRI Referral Centre, Bradley Green, Wotton-under-Edge, Gloucestershire, GL12 7PP Tel: 01453 843 295

#### Yate

9 Station Road, Yate, Bristol, BS37 5HT Tel: 01454 318 016

### Thornbury

3 Pullins Green, Thornbury, Bristol, BS35 2AX Tel: 01454 415 478



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## **Practice News**

Do you remember our recent request for a lactating queen to help us nurse two kittens that were brought in to us as strays? They now live with Abi, one of our nurses, who has named them Sidney and Susie. We're pleased to say that they're doing really well in their new home and we would like to thank all of our clients who reached out to offer help when they were first brought in to us. Look at them now! Sidney is all black, and Susie is black and white.



# Top Tips for Firework Season

Fireworks are not limited to the 5th November - they are often let off regularly throughout the festive season. They can cause quite a lot of distress to our pets, so here are some handy hints to help you navigate this time of year.

- 1) Stay home. Firework noises are scary and unfamiliar don't leave your pet alone with them.
- **2)** Keep your pets indoors where it's safe.
- **3)** Keep your doors, windows and curtains closed to minimise the noise.
- **4)** Provide your pet with somewhere to hide.
- **5)** Walk your dog before it gets dark and the noises start. Always keep them on a lead so they can't run off.
- **6)** Loud TV or music will help distract your pet from what's happening outside.
- **7)** If your pet seems unsettled, use their favourite toy or game to distract them.
- **8)** If your pet seeks attention, give it to them. If they're settled and calm, be sure to praise them.

# Open Evening: Preventative Pet Healthcare

On the **22nd of October 2019**, Moira Cheacker, one of our Veterinary Surgeons, will be giving a free talk on preventative healthcare options for your pet, including the importance of flea and worm treatment, vaccinations and regular health checks, amongst other things.

The talk will be held at our Bradley Stoke Hospital between 7pm and 9:30pm. Refreshments will be provided.

Spaces are limited, so to confirm your place please ring 01454 275000 or pop in to the Bradley Stoke Hospital and ask to be added to the list.

We are unfortunately able to host your pets for the event too, so please leave them at home on this occasion.



## Pet**Ö:** Health Club

Have you joined our Pet Health Club? From just £10.99 per month you can make some excellent savings on your pet's preventative healthcare. For more information, visit our website our speak to one of our team, who will be happy to help!

## Pre-book your pet's next appointment

Do you know when your pet's next vaccination is due? How about their health check?

It's easy to let it slip your mind - if you book your pet in now, we will send you a reminder 2 weeks before and another at 24 hours before.

Don't worry if your plans change, you can give us a call to rearrange it at any point. Take control of your pets preventative healthcare and book their next appointments in now!

## **Meet The Team...**



## Katie Prince Receptionist/PHC Administrator

Katie has been working with us as a receptionist since October 2016. After Studying Animal Management at College, Katie was sure that she wanted to work within the Veterinary environment.

Katie rescued two kittens that came to us a strays. Lola and Jasper are now very happy with the Prince family.

## **Star of the Quarter**



Our star of the Autumn is...ARNIE! Congratulations to this handsome boy who will receive £10 to be used here at Rowe!

Arnie is 6 years old this month and is still as crazy as a puppy! He craves attention every single day from the clients who visit his mum's hair salon.

He is a big, bouncy boy but would be useless as a guard dog, he'd invite the burglar in to play! He's very sociable and has to know everything that's going on. He loves playtime and lots of walks.

Thank you to everyone for your entries, we LOVE seeing photos of our wonderful patients and it's great to hear how they're doing, too!
Keep your eyes peeled for our next competition.... will your pet be our star of the winter?

To enter, please visit our Facebook page (@RoweVetGroup) and look out for the competition post!

## Let us know what you think!

We love to receive your feedback to know what you love about us and how you feel that we could improve. Pop over to our Google page (Rowe Veterinary Group) and leave a review on there, or alternatively, head across to our Facebook page (@Rowe Vet Group) to let us know your thoughts.