

YOUR APPOINTMENT

An appointment has been booked for you and your pet to be seen at Pride Veterinary Centre. Your pet will have an initial consultation with one of our referral vets and a plan will then be made as to what the next steps should be.

We should have received a full history and relevant test results along with any X-rays which have been taken from your vets about the problem for which your animal has been referred but please mention any other problems which may be relevant at this time. At the end of the consultation you will be given an estimate of the cost of the tests or treatment recommended. If you would like an estimate before this, please telephone our referral reception on 01332 548911. This will provide a very rough guide, and this may change once we have assessed your pet.



OVERNIGHT HOSPITALISATION

In many cases we will need to hospitalise animals overnight to allow for investigations and procedures to be conducted over consecutive days, or to allow recovery from any sedation or anaesthetics given. Surgical procedures are usually not performed on the same day of the initial consultation, and in most cases will be scheduled for a future date (depending on the individual pet's condition). We understand you want your pet to be as comfortable as possible when with us, but unfortunately, we cannot accept toys or blankets from home into the hospital due to our infection control protocol - However, please be assured we have plenty of blankets and bedding to keep them as comfortable as possible and our nursing team are on hand to comfort them.

BEFORE YOUR APPOINTMENT

Please do not give your pet any food after midnight on the morning of their appointment. It is always fine to give water. (If your pet is Diabetic or on medications please call us so we can advise you on how to proceed). This allows us to start with any investigations such as blood tests or sedation as soon as your pet is admitted. If your pet is admitted with us we will provide them with food. We have access to most diets, but if your pet requires a specific diet you are welcome to bring some food in with you. However, we cannot provide a raw food diet due to infection control protocols. If your Pet is on a raw food diet, please inform us prior to admission.

INSURANCE CLAIMS

If your pet is insured, we can consider a direct claim with your insurance company, but these need to be authorised in advance by our dedicated insurance team. For further information please refer to our guide to direct claims available on our website www.prideveterinarycentre.co.uk/pet-insurance.aspx. If you would like to discuss this further, please do not hesitate to contact our insurance team via email insurance@scarsdalevets.com or telephone 01332 678333 (option 6, option 1).

STUDENT TRAINING

Pride Veterinary Centre is collaborating with the School of Veterinary Medicine and Science, University of Nottingham to help train final year clinical veterinary students. Veterinary nurses are also trained at the practice under the supervision of qualified vets and registered veterinary nurses. Veterinary students may be involved in your initial consultation and will be involved in the care of your pet whilst they are hospitalised.

Whilst the practice does have a first opinion service, we are not able to accept referred animals as first opinion cases for ongoing routine veterinary care.

MKTG/Collateral/ReferralAdmissionInformation



How to find us

Pride Veterinary Centre
Riverside Road, Derby. DE24 8HX

t: 01332 548911

e: referrals@prideveterinarycentre.co.uk



Pride Veterinary Centre is easily accessible by all main routes. The centre itself is situated just off the main thoroughfare through the Pride Park business estate and has excellent car parking. Should your pet need to stay in the hospital, then there are ample hotels and restaurants in the local area. We are also approximately ½ mile from Derby City Centre.

From the M1

Take the A52 west from junction 25 of M1 heading towards Derby. After approximately 7 miles, take the slip road heading towards The Wyvern Centre and Pride Park Stadium. Once you reach the first roundabout, take the 3rd exit towards Pride Park Stadium. At the next roundabout, carry straight on. Once you pass the Stadium, take the 3rd exit at the next roundabout. This is Riverside Road, and Pride Veterinary Centre is the 3rd entrance on the left.

From the North (A38)

Take the A61 Alfreton Road. Once you arrive at Pentagon Island (with Virgin Active on the left hand

side), take the second exit onto A52 eastbound. After about 2 miles follow the slip road towards The Wyvern Centre and Pride Park Stadium. At the first roundabout, take the 2nd exit. At the next roundabout, take the 1st exit (which will take you towards Pride Park Stadium). At the next roundabout, carry straight on. Once you pass the Stadium, take the 3rd exit at the roundabout. This is Riverside Road, and Pride Veterinary Centre is the 3rd entrance on the left.

From the South (A50)

Take the A6 Derby exit. Once you arrive at the roundabout, take the 2nd exit onto the A6. Continue onto A5111 and at the end of this road, stay in the left lane which feeds onto A52 towards Derby. After 1 mile, take the slip road heading to The Wyvern Centre and Pride Park Stadium. Once you reach the first roundabout, take the 3rd exit towards Pride Park Stadium. At the next roundabout, carry straight on. Once you pass the Stadium, take the 3rd exit at the roundabout. This is Riverside Road, and Pride Veterinary Centre is the 3rd entrance on the left.

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