

We are reopening our doors to clients during July. This will be a phased opening with Lancing opening on Thursday 2nd July, Worthing on Monday 6th July and Findon on 20th July.



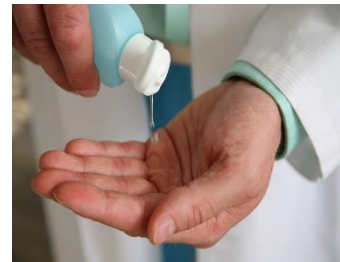
To reduce risk, the way we are conducting consultations will change slightly.

Please check the instructions for the branch you are visiting when booking your appointment.

At all branches you will be able to enter the reception area and waiting room.

Please use the hand sanitisers available on entering and leaving the building

Please always respect social distancing measures and please read the notices on arrival to be guided.



We are requesting that all clients wear a mask or face covering and only one person per household will be allowed in with your pet.

There are limits to the number of clients allowed in the reception/waiting area at any one time and we politely ask that you respect this. You may be asked to wait outside or in your car until it is safe to enter the surgery. You can also request to wait

outside if you wish, please let our reception team know if you would prefer this.

We have screens installed at all our reception desks and our clinical staff will wear appropriate Personal Protective Equipment (PPE) when interacting with you.

When it is time for your appointment, you will be called through to an area where the vet will talk to you about the reason for your visit and take any details relevant to your pet.

The vet will then take your pet to the consultation room to carry out the examination/give vaccinations etc.

For routine vaccinations you may be able to remain in the consult room with your pet depending on location.

The vet will return your pet to you and you will be asked to go to reception to collect medication and pay.

IMPORTANT – these measures are designed to protect prolonged contact between staff and clients and restrict it to avoid exposure as defined by the track and trace notification system

Please do not visit the practice if you are unwell or have any Covid-19 symptoms or are the subject of a track and trace notification.

Please note we can also now provide all routine vaccinations, neutering etc although there may be a slight delay whilst we catch up.

**Thank you to everyone for their continuing
co-operation.**



**COLLECTION OF REPEAT PRESCRIPTIONS AND
MEDICATIONS**

**To avoid long delays we recommend that these are
collected between 1 and 2pm and between 5 and 6pm
at Worthing.**

Branch collections can be made at any time.