

A referral service you can count on



Moorview
REFERRALS



Welcome to Moorview Referrals

Based in Cramlington, Newcastle Upon Tyne, Moorview Referrals offers a first-class, multidisciplinary referral service for small animals. With a commitment to excellence and working closely with referring vets, we provide exceptional care day and night.

At our 24/7 state-of-the-art hospital, we offer a renowned referral service across several disciplines, including:

- Cardiology
- Diagnostic Imaging
- Emergency and Critical Care
- Internal Medicine
- Oncology
- Neurology
- Orthopaedics
- Rehabilitation including Hydrotherapy, Physiotherapy and Laser Therapy
- Soft Tissue Surgery
- Laparoscopic, Thoracoscopic & Arthroscopic Surgery

Our referral service is led by a dedicated team of Veterinary Specialists and Advanced Practitioners who are supported by an experienced team of Registered Veterinary Nurses. With cross disciplinary working and team collaboration, we use our varied expertise to diagnose and treat patients quickly and effectively.

When referring to Moorview Referrals, you can expect:

- **Excellent communication**
We will keep you updated with your patient's diagnosis and treatment
- **Clinical expertise and a supportive team**
We are committed to delivering excellent care and our support does not end once a patient has been discharged
- **A quick and flexible referral process**
We have flexible appointment availability to fit in with pets and their owners

We are always happy to discuss cases and to offer advice, so please do not hesitate in contacting our team on **0191 338 8890**.

Diagnostic Imaging

We are committed to successfully providing an accurate diagnosis in all patients using our advanced imaging technology.

We offer Radiography, Ultrasonography, Echocardiology, Fluoroscopy, MRI and CT Scanning all under one roof, helping us get to the root cause of a patient's symptoms quickly.

Ultrasonography

Using our ultrasound, we can develop high resolution images with colour Doppler to enable evaluation of the heart and blood flow in other tissues.

Ultrasonography includes diagnosis of the following:

- Portosystemic shunts
- Adrenal, renal, hepatic, splenic, pancreatic, bladder and intestinal disease
- Ultrasound guided FNA and trucut biopsies

CT Scanning

Our 160 slice Canon CT is one of the most advanced CT machines in the region. It allows us to rapidly produce detailed, three-dimensional images which are crucial for investigating problem areas such as:

- Nasal and airway disease
- Joints
- Abdomen (Masses, Ectopic ureters, Portosystemic shunts)
- Complex fractures
- Oncology (Diagnosis and staging)
- Lumbosacral disease
- Middle ear disease
- Suspected foreign body

Fluoroscopy

Fluoroscopy is used both in and out of theatre to provide real time imaging and is particularly useful in the evaluation of:

- Collapsing tracheas (and facilitates the placement of tracheal stents)
- Swallowing studies
- Gastrointestinal motility studies
- Implant placement in orthopaedics
- Echocardiology

MRI (magnetic resonance imaging)

We provide a full onsite MRI scanning service, using the very latest in technology and equipment. Our 1.5 Tesla Canon Vantage Elan MRI scanner produces high quality images of the brain and spinal cord and can provide superb detail and contrast in soft tissues, which makes it very useful for joint disease and looking for foreign bodies.

Cardiology

Our experienced cardiology team provides diagnostic and treatment for all types of cardiology conditions and cases, including:

- Congenital Heart Disease
- Murmurs (significant and localised)
- Acquired Heart Disease
- Arrhythmias
- Pericardial Effusions
- X-ray and ECG reading
- Dyspnoea and Respiratory Distress
- Heart Scoring

Internal Medicine & Oncology

Using our state-of-the-art facilities and equipment, our team can diagnose and treat all manner of ailments and diseases.

Investigations and treatment

Our experienced referral clinicians accept referral cases in the following areas:

- Polydipsia/polyuria
- Endocrine disease
- Vomiting/regurgitation
- Neoplasia diagnosis & staging
- Diarrhoea
- Non-invasive biopsy techniques
- Weight loss
- Dysuria/haematuria
- Episodic collapse
- Epistaxis

To diagnose and treat pets, we have the following technology and techniques:

- Digital Ultrasonography with colour flow mapping
- ECG, Doppler blood pressure
- Ultrasound guided biopsy
- Automated clotting times (PT/aPTT) and I-Stat blood gas analysis
- Endoscopy
- In-house dry chemistry
- Rigid Endoscopy – Cystoscopy & Rhinoscopy
- MRI/CT
- Digital Radiography
- Fluoroscopy

Soft Tissue Surgery

Our highly qualified surgery team have considerable experience in all aspects of small animal surgery and accept cases for:

Abdominal Surgery

- Liver lobectomy
- Portosystemic shunts
- Nephrectomy
- Cholecystojejunostomy

Thoracic Surgery

- Lung lobectomy
- Exploratory thoracotomy
- PDA
- Vascular ring anomaly correction

Urogenital Surgery

- Colposuspension
- Prostatic surgery
- Ectopic ureter correction

ENT Surgery

- Brachycephalic Obstructive Airway Syndrome
- TECA / VBO, LBO

Colorectal Surgery

- Colorectal neoplasia
- Perineal herniorrhaphy

Laparoscopic & Thoracoscopic Surgery

Orthopaedics

Our orthopaedic team are dedicated to getting pets back on their paws and doing what they love. We have the expertise and the facilities to diagnose and treat animals quickly.

Examples of cases seen, include:

- Joint surgery - including cruciate surgery (tibial tuberosity advancement) and luxating patellas
- Fracture surgery
- Angular limb deformity
- Hip and elbow dysplasia
- Hip replacement
- Arthroscopy ("Key hole" surgery for joints)
- Spinal Surgery

Neurology

Our specialist led neurology department can accept any neurological and spinal case and with the support of our excellent diagnostic imaging equipment, an accurate diagnosis and treatment plan can be developed swiftly.

Conditions which will benefit from the care of our team include:

- Vestibular disease
- Brain tumours
- Epilepsy
- Canine degenerative myelopathy
- Steroid Responsive Meningitis-Arteritis
- Intervertebral disc disease
- Atlantoaxial Subluxation
- Spinal Fractures
- Wobbler Syndrome
- GME
- Meningoencephalitis
- Lumbosacral Disease
- Cervical spondylomyelopathy

Emergency and Critical Care

Our Emergency and Critical Care (ECC) team provide referral services to your critical care patients that need immediate stabilisation, advanced imaging and urgent treatment.

Our dedicated team of veterinary surgeons and nurses provide quality care 24 hours a day, 365 days a year.

We can stabilise and manage a variety of conditions such as:

- Polytrauma
- Neurological emergencies
- Poisoning and intoxications
- Urinary emergencies
- Reproductive emergencies
- Transfusion medicine
- Respiratory and cardiac emergencies

Rehabilitation Services

We are proud to be one of few veterinary hospitals with an in-house rehabilitation team. This team is dedicated to improving the wellbeing of an animal whether that be through conservative management of a long-term conditions or pre- and post-operative management.

Being based in our hospital, our rehabilitation team work with our clinicians to personalise treatment to ensure each pet receives the care they need.

Physiotherapy

Physiotherapy aims to restore proper movement, strength and function, reduce pain, swelling, inflammation and accelerate the healing and rehabilitation process.

We provide home programmes to all physiotherapy clients to enable rehabilitation to be continued at home.

Conditions that may benefit from physiotherapy include:

- Cruciate ligament injury
- Patella luxation
- Hip dysplasia and elbow dysplasia
- Joint replacement
- Multi – trauma / fractures
- Spondylosis of the spine
- Arthritis / degenerative conditions
- Muscle, tendon and ligament injuries
- Corrective orthopaedic surgery
- Deteriorating mobility
- Joint contractures and deformities
- Spinal surgery or Spinal disc disease
- Fibrocartilagenous embolism
- ‘Wobbler’ syndrome (cervical vertebral malformation).
- Nerve palsies or injuries
- Congenital Degenerative Myelopathy

Laser therapy

Laser Therapy is offered at Moorview Referrals to help accelerate a pet's ability to heal.

Conditions which benefit from this include:

- Joint Pain and Osteoarthritis
- Tendonitis
- Oedema and Congestion
- Chronic pain / Lameness
- Fractures / Sprains / Strains
- Trauma, Puncture Wounds
- Dermatitis
- Neck and Back Pain
- Hip Dysplasia
- Burns, Infected & Chronic Wounds
- Recovery from surgery

Hydrotherapy

At Moorview Referrals we treat our patients in an underwater treadmill in a private department separate from the main hospital. This allows for low impact, controlled exercise in a calm environment to aid recovery.

Both our hydrotherapists are fully qualified with national accredited qualifications in small animal hydrotherapy and regularly attend courses to aid their professional development. This ensures our patients receive the most up to date techniques within a safe environment.

Common conditions that benefit from hydrotherapy include:

- Pre-operatively and post-operatively following repair of cranial cruciate ligament ruptures
- Pre-operatively and post-operatively following hip replacements
- Pre-operatively and post-operatively following luxating patella repairs
- Post-operatively following spinal surgery to aid in the recovery of a correct and functional gait pattern
- Post-operatively following surgical fracture repairs
- Hip and elbow dysplasia
- Conservative management of osteoarthritis
- Reduced mobility
- Management of pain and dysfunction



Laparoscopic & Thoracoscopic Procedures

At Moorview Referrals, we can perform some surgeries entirely using a minimally invasive technique, whilst in other surgeries we use this to assist with the procedure. We are continuously innovating and ensuring we are offering the best treatment for our patients.

Minimally invasive surgeries have largely replaced traditional 'open' surgeries in human surgery due to the marked benefits it offers, including:

- Reduced post-operative pain and discomfort
- Smaller surgical wounds with a decreased risk of wound infections
- Faster return to normal activity levels - especially useful for active or working dogs
- Better visibility during surgery
- Decreased surgical time

The most common procedures we perform include:

- Laparoscopic ovariectomy (spay) and laparoscopic retained testicle removal
- Laparoscopic assisted gastropexy
- Laparoscopic ovarian remnant removal
- Biopsies, e.g. of liver, pancreas or lung
- Thoracoscopic subtotal pericardectomy



Making a Referral

We know how busy practice life can be and we pride ourselves on our hassle-free referral process which helps pets get the care they need.

Our unique Referral Platform provides live updates so that you can monitor the progression of your referral.

Benefits include:

- One time login for your centre with scope to add in multiple users
- Immediate access to view correspondence from our clinicians regarding your case
- Direct visibility throughout the process offering stage by stage updates on your case
- Future requests made easier, either as additional animals from the household or adding in new clients

If your practice has never referred to us before, please contact our reception team on **0191 338 8890**, who can organise processing your first referral and register you on our referral platform. We are happy to accept emergency referrals over the phone in the first instance.

Advice requests

You can also use our Referral Platform to request advice from our clinicians on your own cases. Images, lab results, and case histories can be easily uploaded.

Our ECC clinicians are able to give advice over the phone in an emergency.





We are here for your patients, day and night,
so please get in touch with our friendly team
if you need support or advice on **0191 338 8890**
or by emailing referrals@moorviewreferrals.co.uk



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