

# Newsletter

Its been a while since we have written a newsletter and lots of changes have happened, so we wanted to catch up with you all.



## Looking after our pets Out Of Hours

As you have probably seen at the practice or on our social media Vets Now is now caring for our emergency cases out of hours.

We are a host practice to them, so they use our building, have full access to look up your pets medical history on our computer system and some of our team who really enjoy emergency work have joined their team, so you very well may see familiar faces if you need this service.

This decision has had an impact on our daytime team as well. Firstly, through our vets being available for us all during the day, and secondly the practice has been able to attract more vets, both have resulted in us being able to increase our appointment availability for you

### Recent Additions to the Team



Dr Izbela Przybytek  
Veterinary Surgeon



Dr Mehmet Okan Pak  
Veterinary Surgeon



Dr Sarah Sutton  
Veterinary Surgeon



Stephanie Royles  
RVN



Chloe Coleman  
RVN



Molly Rothwell  
Client Care Assistant

# Spring 2025 Newsletter

## Now Accepting Klarna!

We are introducing Klarna. This allows you to use the Klarna app to pay your bill and spread the cost of accounts between £30-£1000 over 3 payments. The first being on the date treatment is given, 2nd 30days later and 3rd payment 60days later.

<https://www.klarna.com/uk/klarna-app/>

## Changes to Our Consultation Fees

This also has given us an opportunity to review our consultation charges.

Historically we have used a 'case fee' A higher consultation fee which allows check-ups for your pets presenting problem for 8 weeks.

However, now we have Pet Health Club Plus which includes unlimited consultations, so it feels outdated to still use this fee structure.

# Pet Health Club

## Recognising Dental Disease

**0** **No signs of dental disease**  
- Continue home care & tooth brushing

**1** **Mild gum inflammation & Tartar build up**  
- Assessment under general anaesthetic (GA)  
- Professional dental cleaning/depuration

**2** **Moderate gum inflammation & Tartar build up**  
- Assessment under GA  
- Professional dental cleaning/depuration  
- Possible extractions

**3** **Severe gum inflammation & Tartar build up**  
- Assessment under GA  
- Professional dental cleaning/depuration  
- Extractions likely

**4** **End-stage dental disease**  
- Assessment under GA  
- Professional dental cleaning/depuration  
- Extractions & oral surgery indicated

**Observations**

- Smooth and healthy gums
- No inflammation or tartar
- Smelly breath
- Drooling
- Altered chewing
- Showing signs of pain
- Fractured and/or damaged teeth
- Swollen or inflamed gums
- Bleeding or infected gums

**Disease Indications**

- Plaque present
- Inflammation
- Tartar build up
- Bleeding gums
- Resorptive lesions
- Infection
- Receding gums

**Risks**

- Tooth decay
- Exposed roots
- Wobbly teeth
- Tooth loss
- Tooth root abscesses
- Destruction of jaw bone or jaw fracture
- Chronic pain
- Increase of heart or kidney disease

The care of our pets teeth is incredibly important. Dental disease can result in your pet experiencing bad breath, drooling, red gums or have you noticed any changes in their eating habits? For a limited time we are trialling discounting our dental procedures by refunding the cost of a consultation when your pet has professional dental cleaning either with or without extractions. If you feel your pet needs a dental examination please make an appointment with one of our vets or nurses for further advice.

