



Heart testing at MBM Vets during the Coronavirus Pandemic

Now that the travel restrictions in Scotland have been lifted, we are able to offer appointments for breed screening to clients from outside the practice area. Katy Garven BVMS Cert VC MRCVS can offer the following services (fees include VAT):

Cardiac auscultation with VCS certificate	£70
Echocardiography (non-VCS written report)	£350
Holter 24 hour ECG	£375

Please confirm your requirements with your breed club before booking, as these vary between clubs and can change from time to time.

An appointment can be booked by calling reception on 01563 522701, option 1, or emailing katygarven@mbmvetgroup.co.uk.

To reduce the amount of human interaction and contact at the surgery, we respectfully request that you please **pay for your heart test before attending** your appointment, using the secure online facility on our website (<https://www.mbmvetgroup.com/online-payment>). This is very quick to do and you will be issued a receipt to your email address. If you are unable to pay online, you can also call our reception team to make a card payment over the phone.

When attending the surgery, please be aware of the following:

1. Currently, MBM Vets has a 'closed door policy' which means, unfortunately, you are not able to come into the practice building with your dog or cat. Please call reception upon arrival in the car park and a member of staff will come to collect your dog or cat from you. Please ensure that dogs have secure collars and leads fitted, and cats are in secure baskets. They will be returned to you after their assessment, and Katy will call your mobile to update you. **Please wear a face covering over nose and mouth during the handover process.**
2. Please bring Kennel Club or GCCF certificates with you, as registration number and details of sire and dam are needed. ID chip number is also required and the chip will be scanned during the examination. These details can also be sent in advance via email to katygarven@mbmvetgroup.co.uk.
3. VCS auscultation certificates must be completed and signed by you. We will supply hand sanitiser for you to use before and after this. VCS certificates will be issued to you at the time of examination.
4. Original echocardiography reports will be sent to you by post when they are completed.
5. Unfortunately, we are unable to offer our usual refreshments at the surgery due to coronavirus precautions, so if needed you should bring your own refreshments with you.
6. For clients travelling longer distances, we can allow restricted access to the building to use toilet facilities and we have a protocol in place for this. Please wear a face covering and use hand sanitiser on entering and leaving the building. (Since we need to fully clean before and after each person, we ask that local clients 'plan ahead' before attending, to avoid the need to enter the building unnecessarily!)

Thank you very much for your patience and cooperation, we look forward to seeing you and your animals at the surgery.