



Martin and Carr Veterinary Surgeons

Website: www.martinandcarrvets.co.uk

Off Site Visit Policy

We are unable to conduct routine off site visits unless in exceptional circumstances. This applies both within normal working hours and out of hours.

This is due to many factors including, veterinary surgeon and veterinary nurse availability, the needs of the patients at the practice, other emergency patients, staff safety concerns, COVID-19 risks and the lack of proper facilities and equipment to adequately care for an animal off site.

We understand that situations in which an animal is unwell are upsetting but remind owners that they are responsible for transporting animals to the veterinary practice, including in emergency situations. We would encourage all owners to think about their personal situations and make plans before an emergency arises. Examples of transport may include own transport, a family member, friend or neighbour's transport, an animal ambulance or a taxi service that will transport animals.

In all but exceptional circumstances, the interests of pets will be best served by bringing the animal to the practice, where the veterinary surgeon has access to a full range of equipment, veterinary medicines and appropriate facilities. Exceptional circumstances might include an entrapped animal that cannot be moved prior to veterinary attention.

Where the attending veterinary surgeon has declined a visit and offered to see the animal at the practice we would remind owners that the responsibility for the animal's welfare rests with the owner.

Last updated: August 2021

