

Welcome to Manor Veterinary Clinic



Shearway Business Park, Pent Road, Folkestone, CT19 4RH

01303 273203

Caring for your pet as if they were our own

We put **your pets care at the heart of everything we do**. Our team have been helping keep Folkestone's pets healthy for over 50 years! Our purpose-built facilities offer the best in modern veterinary equipment and visiting specialists mean we can do more for your pets close to home. We are passionate about providing the best care for your furry (or not so furry!) friends.

Opening Times:

Monday to Friday: 8:30 am – 7:00 pm

Saturday: 9 am – 1 pm

Sunday and Bank Holidays: Closed

We have on-site parking, lovely spacious waiting room with a separate cat friendly waiting area.

Our Services

MVC constantly monitors its services, equipment and training to ensure your pet receives the most modern and appropriate care. Our clinic offers the latest equipment, dedicated work areas and makes use of the most up-to-date and safe drugs available. To achieve a high standard of care, some of our current equipment and facilities include:

Consultations

Our vets offer 15-minute consultation slots throughout the day. This is 50% longer than the national average for vet consults of 10 minutes. We feel this is vital to allowing us to dedicate our full attention to the needs of you and your pet, without the need to feel rushed. As well as visiting us if your pet is unwell, our vets are also happy to provide and advise on vaccination, parasite control, nutrition, travelling with your pet; we also offer life-stage checks for puppies/kittens, adolescents and "senior" pets. Our nurses also offer 15-minute appointments throughout the day, providing such services as nail clipping, post-operative checks, weight,

Diagnostics

We use an x-ray machine with modern digital processing technology, giving us clear images in minutes. This results in quicker diagnosis and a shorter anaesthetic for your pet. This equipment is vital for investigating diseases of the bones and joints, as well as the "soft tissues" of the body. We also have an ultrasound scanner with colour Doppler technology for investigating tumours, cardiac disease and pregnancy and a 6-lead ECG machine for further diagnosis of cardiac disease.

Surgery

We have two dedicated operating theatres, enabling us to perform procedures ranging from routine neutering to repairing fractured bones. A separate area is used for surgical preparation, x-rays, dentistry and other non-sterile procedures.

Anaesthetics

We use the most up-to-date and safe anaesthetic drugs available. The range of drugs we use allows us to tailor the anaesthetic protocol to the needs of your pet. We routinely use machines to monitor heart rate, blood oxygen levels and blood pressure during anaesthetics. During sedation or anaesthesia, there is always a trained nurse present in addition to the vet, dedicated to monitoring your pet during every stage of his/her surgery. Much the same as you would have in hospital.

Laboratory

Our range of laboratory equipment allows us to run blood tests (haematology, biochemistry, electrolytes) within the clinic, allowing for results the same day. In emergencies, we are often able to obtain blood test results within 20 minutes!

dental and 'senior' pet clinics, as well as the administering of flea and worm treatments.

Cat Friendly

We are an International Cat Care accredited cat-friendly clinic and take great pride in the fact we received a Silver award. This means we provide a separate cat waiting area with tables for baskets, a separate cat ward and that our team is trained to help make your cat's visit a friendly and positive experience. For more information on the scheme, check out the ICC website.

In-Patient Care – Out of Hours **& Emergencies**

If your pets require care out of hours they are handled by the friendly and well-trained staff at **Vets Now**, the dedicated out of hours care provider. Our local Vets Now branch located in Ashford:

Cinque Ports Veterinary Hospital, Ashford
Road, Kingsnorth, Ashford, Kent, TN23 3EA.

Telephone number: **01233 877285**

Vets Now are a separate team and their fees are separate to MVC. Their cost varies depending on the level of treatment your pet requires. Their initial fee is £300*, this fee is not guaranteed, an accurate estimate will be provided by Vets Now on arrival.

Referral

Certain cases may require specialist care or investigation that we cannot provide. In these instances, we would refer you to the appropriate referral centre.

Complaints

We always endeavour to improve our services. If you ever feel unhappy with the treatment you have received you can let us know face-to-face, email, telephone or write to us. For further information visit our website.

Prices*

We endeavour to be open and honest about cost as we are aware of the cost-of-living crisis therefore, we aim to inform you of all costs associated with the wide range of treatment options available here at MVC.

Consultation (Veterinary Surgeon)	£64.50
Nurse Consultation	£35.00
Dog Booster	£73.50
Cat Booster	£82.50

We also offer a monthly payment plan, called the **Pet Health Club**, to spread the cost of routine treatments including annual vaccines, flea and worming products and many other benefits. For more information you can look at our website.

For the unexpected such as chronic illness or accidental injury we recommend you find an insurance policy that best suits you and your pet. You can find further guidance on our website.

Insurance Claims: At MVC we have dedicated staff to process your pets insurance, for this reason there is a fee associated with processing insurance claims (£28.93*). We do not accept direct claims unless a preauthorisation has been accepted, this is to ensure that your insurance will cover the cost and that you are not left out of pocket.

For any other prices, please give us a call or drop us an email.

**Prices are subject to change, last updated 21/01/2025*

At Manor Veterinary Clinic we aim to make sure your pets receive high quality care. If You have any questions please do not hesitate to contact us:

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