

Pet Health Club



**A money saving pet health scheme,
covering preventive healthcare,
treatments, and specialised referrals.**



Why it makes perfect sense to join our

Pet Health Club

Total Care is our most comprehensive plan which covers illness, treatments, preventive healthcare and specialist referral healthcare enabling you to budget and spread the cost of care by convenient direct debit.

OUR MOST COMPREHENSIVE HEALTH PACKAGE INCLUDES:

Preventive Healthcare

Annual vaccination course or booster, general health check at 6 months, year round flea and worm treatments, dietary and general health advice.

Illness and Injury

Plan members are entitled to **all treatment** provided by Heath Vets deemed clinically necessary in respect of an illness or injury.

One consultation fee is payable for each condition per membership year.

Specialist Referral Treatment

Plan members are entitled to **all treatment** deemed clinically necessary at one of our approved referral hospitals when referred by one of our vets, up to a limit of £3000 for each condition per membership year.

For each referred condition per membership year, you are required to pay the consultation fee at the referral practice. Please note you can only use approved referral practices to which your vet refers you.

Out-Of-Hours Emergencies

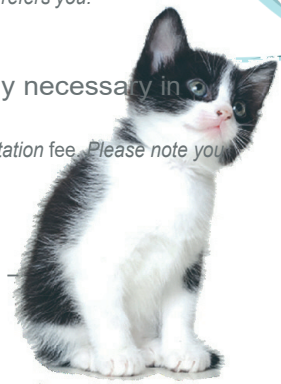
Plan members are entitled to **all treatment** deemed clinically necessary in respect of an Out-Of-Hours emergency.

For each Out-Of-Hours emergency you are required to pay the Out-Of-Hours consultation fee. Please note you can only use an approved Out-Of-Hours provider as specified by your vet.

Additional Benefits

25% OFF Royal Canin, Hills, Natures Range and selected foods – ask in practice for details.

10% OFF Pet Shop Sales & Geriatric Screenings



MONTHLY COST PER PET

BAND	CAT	DOG
A	£29.60	£32.55
B	£32.40	£38.85
C	£36.45	£47.25
D	£42.10	£55.45
E	£47.70	£63.55
F	£52.00	£73.35
G	£58.15	£83.75
H	£65.30	£95.30
I	£74.05	£107.40
J	£81.40	£118.40



An average young cat or medium sized dog will usually fall into band B C or D.

Full terms and conditions are available and your contributions are outlined in your assessment and contract.

“Over the years I've enrolled my pets on various health schemes and in my experience Pet Health Club Total Care is the best value pet healthcare scheme in the UK!

Ruth Anderson – Pet Owner.”



Dear Pet Owner,

Welcome to Pet Health Club Total Care.

As a nation of pet lovers it is natural for us to want to provide the best care for our animals, but preventive healthcare, medical bills, referral operations and unforeseen emergencies can often prove to be very costly and difficult to manage.

This is why we created **Pet Health Club 'Total Care'**: our most comprehensive plan for illness, treatments, preventive healthcare and specialist referral healthcare enabling you to budget and spread the cost of care by convenient direct debit.

So how does it work?

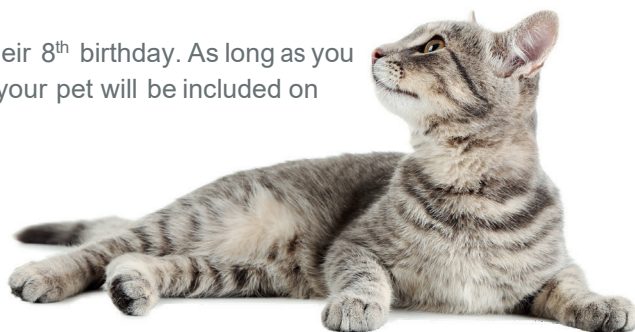
It's really very simple. When your pet joins the plan, and at every future anniversary, your vet will carry out a health assessment. Your pet will then be placed in one of 10 bands depending on the outcome of the assessment; this determines your monthly payment amount. An average young cat or medium sized dog will usually fall into band B, C or D. Your pet is likely to move through the bands during its life, so unsurprisingly it is in everyone's interest to keep their pet in the best possible health.

How do I join the plan?

Just book in for a health assessment at the practice. After the health assessment is made and your pet's monthly payment is established, you will sign the application form and contract. The first month's fee will be taken up front - thereafter the monthly fee is collected by direct debit. From this moment on, your pet is a plan member.

Who is eligible to join?

Cat and dogs at any time before their 8th birthday. As long as you pay your full monthly direct debit your pet will be included on the plan for the rest of their life.



What is meant by preventive healthcare included in the plan?

Preventive healthcare is routine treatment intended to keep your pet healthy and well and includes:

Vaccinations (primary & booster)

For cats - Flu, Enteritis and Leukaemia.

For dogs - Distemper, Hepatitis, Leptospirosis, Adenovirus, Parvovirus and Kennel Cough.

The plan does not cover Rabies vaccinations- required if travelling abroad.

6 month healthcheck

Your pet will receive a health assessment every 6 months (one included at the annual vaccination).

All year round flea and worm treatments

Your vet will prescribe suitable flea and worm treatments to protect your pet all year round.

The plan does not cover treatment of environmental infestations (i.e. the home).

Health and diet advice

Your vet will advise on health and diet to keep your pet in the best possible health. *Whilst the plan offers significant discounts on certain food brands it does not cover the cost of food, including prescription & special dietary foods or food relating to clinical conditions.*

Microchipping

One microchip per pet.

Dental treatment

Dental treatment that your vet deems clinically necessary is included in the plan.

For each dental condition per membership year, you are required to pay the first consultation fee at the vet.

Neutering discount (both spaying and castrating)

Plan members are entitled to 20% discount off neutering.

Blood tests/Investigations

Plan members are entitled to blood tests and relevant investigations.

Pre-anaesthetic profiles, if the animal is less than 8 years old, are not included but do attract a 25% discount.



What is meant by Illness and Injury included in the plan?

Plan members are entitled to unlimited treatment in respect of treatment for an illness or injury by your vet. For each occurrence of a condition per membership year, you are required to pay the first consultation fee at the vet. Cosmetic treatments, psychological or behavioural problems, pregnancy, birth and breeding problem treatments and anything your vet deems not clinically necessary are not included in the plan.

What is meant by Specialist Referral treatment included in the plan?

If the vet deems it clinically necessary to refer a plan member to one of our approved referral hospitals, they are entitled to treatment up to a value of £3000 at the hospital.

For each referred condition per membership year, you are required to pay the first consultation fee at the referral practice. You may only use a referral practice approved by your vet.

What is meant by Out-Of-Hours Emergencies included in the plan?

In an Out-Of-Hours emergency plan members are entitled to unlimited treatment. For each Out-Of-Hours emergency per membership year; you are required to pay the Out-Of-Hours consultation fee at the practice. You may only use an Out-Of-Hours provider as specified by your vet. If you phone the practice outside of the normal hours you will be advised on where to go.

Can the vet come to my house as part of the plan?

No, the plan does not cover the cost of home visits.

Can I visit another practice if I am on holiday?

No, the plan does not cover the cost of visits to a vet practice whilst on holiday.

Is the plan transportable?

No, the plan is only currently available at your vet.

When the time comes to say goodbye to my pet, what is included?

Euthanasia is included in the plan as long as this is carried out by your vet, at an approved referral hospital or an approved Out-Of-Hours provider. We also cover the cost of cremation.

If you require a private cremation and/or return of ashes, this is not included in the plan.



Is this insurance?

No, this is **NOT an INSURANCE** product. This is a preventive healthcare and treatment plan - entitling you to treatment and preventive healthcare deemed clinically necessary by your vet. Whether at the vets, at a referral practice or at the agreed Out-of-Hours provider, you will still have to pay a consultation fee for each condition per membership year. But bear in mind a consultation fee is a lot less than paying the full price for an operation or ongoing treatment that could run into thousands of pounds.

This is why we believe this is the best healthcare plan available for your pet.





At a glance

What is included and not included in Pet Health Club Total Care:



INCLUDED	NOT INCLUDED
Health assessment every six months	
Vaccinations (primary & booster): Cats - Flu, Enteritis and Leukaemia Dogs - Distemper, Hepatitis, Leptospirosis, Adenovirus, Parvovirus and Kennel Cough	Rabies Vaccinations
Flea & worming treatments all year round	Treatment of environmental infestations
Advice on diet and health. 25% off Hills, Royal Canin, Natures Range and selected foods	The cost of food, including prescription & special dietary food or clinical foods
Microchipping	
Unlimited treatment of injury/illness	One consultation fee per occurrence of a condition per membership year. Cosmetic treatments. Psychological or behavioural problems. Pregnancy, birth, spaying, castration or breeding problems
Dental treatment	One consultation fee per occurrence of a condition per membership year
Blood tests/investigations	Pre-anaesthetic profiles if animal less than 8 years old
Emergency Out-Of-Hours treatment at your vet's approved Out-Of-Hours provider	Out-Of-Hours fee and ambulance charges for each Out-Of-Hours emergency
	One referral consultation fee per occurrence of a condition per membership year
Euthanasia & cremation	Private cremation & return of ashes
20% discount on neutering (castrations and spaying) 25% discount on pre-anaesthetic blood tests 10% off other pet shop sales	Conditions excluded at initial health assessment

