

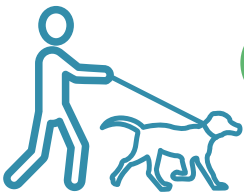
At HSR we offer a TPLO guarantee

Should our patients need any revision procedure following a TPLO surgery, we will cover the cost.

TPLO patients are eligible for the guarantee if:



Our advice on postoperative care has been followed. You will be given discharge instructions when you take your pet home and a team member will talk them through with you. If you are unsure or concerned about aftercare, please contact us for advice. We are open 24/7 and are happy to help!



The provided rest and exercise timetable has been followed. Including crate rest and lead walking- if these instructions have not been followed, then we cannot guarantee a successful recovery process.



Your pet attends the recommended physiotherapy at our practice. This means that you need to either attend a physiotherapy discharge consultation when you pick up your pet from the hospital, or a physiotherapy session within two weeks of your pet's discharge. This will also include having a physio assessment at your pet's six week follow-up appointment with us.



Your pet has worn a cone collar (or equivalent) for the advised amount of time. Surgical site infection is caused by pets licking the area and is very easy to avoid! Antibiotics are not covered in our guarantee.

Important things to note!

- Our guarantee only covers the leg we have performed surgery on.
- Bilateral TPLO procedures (where both legs are operated on at the same time) are excluded.
- Any extra medication or pain relief is not covered by the guarantee, unless further surgery is required.
- Concurrent Medial Patella Luxation surgery is not included under the guarantee.
- The guarantee covers patients for up to 12 months following the patient's surgery