



A MINI GUIDE TO

A Soft Tissue Consultation



Preparing for your appointment

We advise that you do not feed your pet on the morning of your consultation, as we are unable to undergo investigations for pets that have eaten in the last 6 to 8 hours. You do not have to bring anything with you for your appointment as we should have received all relevant information from your vet, however it can be useful to bring any medications that your pet is currently receiving.



On arrival:

Please make your way to the reception desk to check in for your pet's appointment with our Client Care team. You can then take a seat and to help yourself to a drink in our waiting room while waiting for the consultant to come and meet you.



Your consultation:

Soft tissue consultations usually last from 30 to 60 minutes. The consultant will talk to you about your experience of your pets' symptoms at home and talk through the clinical notes sent over from your local veterinary practice. The specialist will perform a thorough physical examination to assess your pets' condition. For cases related to airway function, the specialist may also carry out a BOAS assessment. The consultant will talk through their findings and will work with you to create a treatment plan that suits you and your pet.

If further investigations are recommended, there is no obligation to do these on the day, or even with us. We do not perform any tests or procedures without your informed consent and are here primarily to advise and help you make the best decisions for your pet. If you would like to proceed with investigations straight away, we are often able to accommodate imaging on the same day as your consultation, subject to availability. Surgical procedures are usually booked for a later date.



Next steps:

At the end of your consultation your specialist will hand you back over to our Client Care Team who will take payment for the consultation, book in for any future appointments, or take a deposit if your pet is staying in for investigations or a procedure. They are also happy to help with insurance and answer questions about how to make a claim.

