

Does your Dog Stress at the Vets?

We understand that veterinary visits can be a stressful experience for your dog, but it need not be! With some preparation we can help make that 'visit' a happier and calmer time. Ideally training should begin in puppyhood, but it's never too late to start building confidence no matter what age. **Charlotte**, one of our veterinary nurses, offers **Confident Clinics for fearful dogs** to help make vet visits less stressful and examinations more fun. The biggest issue we have is that many dogs do not like their feet touched and unfortunately this can result in an unpleasant experience. At your puppy's first vaccination or even with an older dog, the vet may discuss touching or playing with your dog's feet, ears and looking in their mouth regularly. In doing this it will help he or she become familiar with these actions.

Puppies You can book a **monthly nurse appointment for a free puppy weight check** and the nurse can perform a non-stressful examination. By doing this regularly the visits can become fun, interesting and exciting for your puppy. **Tasty treats may also help to make the connection that the vets is a good place to be!** If a dog only visits the vet when they are ill or in pain, an association is made that it is a painful, unpleasant place and your pet could start to become reactive. Let's work together to avoid this and make visiting the vet a much more pleasurable experience.

Pet Health Club Members can visit every six months for a vet check. Stress is kept to a minimum by just a small examination with a few treats, kind words and lots of fuss. Nothing painful or scary has happened!

The Dogs Trust Visit their website for some great tips on preparing your dog for the veterinary surgery and other basic training you can do at home with your dog.

www.dogstrust.org.uk/dog-advice/health-wellbeing

If you would like more information on **preventing stress and anxiety for your dog on veterinary visits**, please do **contact Charlotte here at the practice**, where she will be more than happy to discuss your dog's behavioural issues.

GLAVEN SURGERY HOURS

We are open for pet healthcare and advice during the hours of

Holt 01263 713200

Monday to Friday
8.30am - 6pm

Saturday 9am - 12noon

Wells 01328 711022

Monday to Friday
9am - 12noon
3pm - 6pm

Consultations with our
Veterinary Surgeons and Nurses
are by appointment

**24 HOUR 7 DAY
EMERGENCY SERVICE
01263 713200**

Muzzle Training

The mention of a muzzle may evoke a negative feeling, but see it as a positive. Encouraging your pet to become familiar with a muzzle can assist you as an owner and also the veterinary team, who can help ensure that your dog is handled with the minimum of stress. When a muzzle is required some dogs do have a major fear, so at times sedation is given for some basic examinations. If you would like more information on muzzle training your dog young or old, please ask at reception. You can also book **1-2-1 sessions with Charlotte** who will demonstrate **the correct way to muzzle train**.

www.glavenvets.com



Carrie Cat



Reporter
Extraordinaire

Not So Sweet

Reports are coming in to watch out for **wood sugar** or **birch sugar**, also known as the sweetener **xylitol**..... in foods. It is toxic to dogs and can be fatal!

Long in the Tooth

A rabbit who would rather stay anonymous for privacy reasons, stated from his spacious North London outdoor run that '**overgrown teeth can cause mega problems for rabbits**, so owners must be aware of how vital a correct diet is to keep our continuously growing teeth at the perfect length'. He added 'please owners, call your surgeries to get advice from your friendly vets and nurses'.

Who is the brightest cat on the tree? Cats just love Christmas with all its baubles, dangly tinsel, Christmas trees to climb, twinkly fairy lights and wires to chew on, but the latter could result in rather a **nasty shock** for us feline folk! Hey people, make sure you put your festive lights higher than usual to avoid lighting up your cat this Christmas!

Love Hate Relationship

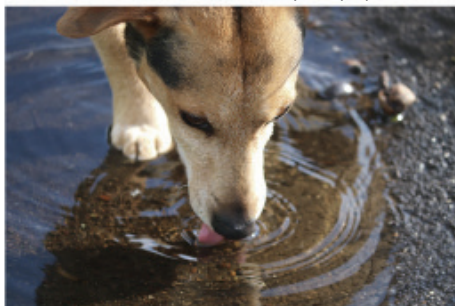
Dogs....where would we be without them? As much as they do annoy us cats, I have to remind you that with so much **chocolate** around during the festive season your dog will want some and basically in a nutshell..... they can't! Stick it up high with those fairy lights..... it will make your dog very sick and sadly too much might even cause a fatality..... and you don't want either over Christmas!

Fire Fire Fire!

Oh my..... those log fires are so cosy on chilly winter evenings and us cats and dogs like to get so close! Make sure you have a guard around your fire to stop us getting **too close** and singeing our whiskers!

Winter Motor Preps

Ah yes....drivers are reaching for the **antifreeze** with the onset of winter, but my fellow felines and canine cuties this is very bad stuff! I know it's hard to resist that sweet flavour it has, but this is pure danger! Don't drink from puddles and make sure your humans clear away any spills.



Last but not least

Accidents and illness can happen when you are least expecting them. Should your pet have a problem when the surgery is closed, we provide an **emergency service**.

Be prepared and check our website in advance for details.

This is Carrie Cat Reporter Extraordinaire signing off for Glaven Vets.



Welcome BackSusan Scott

and you can say hello to her on reception at our Holt branch. She previously was a veterinary nurse here at Glaven for 12 years. Great to have you back on the team!

Well Done! Pictured here with their medals are **Vet Georgina** and **ANA Billie** who completed a 5K Inflatable Course in aid of **Ellen MacArthur Cancer Trust**.



find us on **facebook**



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01263 713200

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Wells-next-the-Sea NR23 1LY
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