

Hair Do!

We have probably all had more than our fair share of bad hair days during the lockdowns! By now though, hopefully most of us will have tamed and groomed our lockdown locks with a trip to the hairdressers. Every breed of dog needs their coat grooming too by brushing, washing and cutting, whether by its owner or a professional dog groomer.

Your Pet's Coat Brushing helps remove dead skin, loose hair and distributes the protective natural oils, all of which assist in keeping their coat and skin healthy. Some dogs require daily grooming, while others benefit from just a weekly brush.

Golden Opportunity Regular care also provides the chance to spot any health problems in their early stages such as fleas, ticks, lice, hair loss, lumps or swellings, skin conditions and hotspots.

Fur Coat Hair growth follows lines, which are called hair streams. These run from the head down the back, body and legs to the feet. There are factors that affect how this hair grows like the environmental temperature, time of year or health conditions.

Nutrition A diet lacking in nutrition may produce a dull coat with patchy hair growth, so it is important to ensure

your pet is fed a well-balanced diet. There are supplements and specific diets that can be given to help, but as always please consult with a vet first.

Happy Times Grooming is part of your dog's routine healthcare and should be an enjoyment for you and your pet. It helps build a relationship, and may even relieve stress for you both! Just take it slowly. Never scold your pet, give plenty of praise, be cheerful and avoid tugging at their hair as it will hurt!

Splish Splash! When it comes to bath time, some dogs love it while others are not so keen. A dog would probably prefer to keep their dirt and smelly fragrance, but if they have just happily rolled in unpleasant fox poo or waded through a muddy puddle, then it's time to head for the tub!

Tub Time Tips

- Brush coats thoroughly first.
- Give plenty of praise and happy reassurance.
- Place an old towel or rubber mat in the bath to ensure no slipping.
- Use warm water and dog shampoo.
- Avoid getting soap and water in eyes, ears and mouth.
- Rinse coats well as soap residue can be an irritant.
- Be prepared to get wet! Dogs love a good shake during and after a bath.
- Ensure your pet is thoroughly dry, especially those with long, thick coats.

If you would like further advice on coat care, please call us. Our friendly team will be happy to assist you on the type of grooming and frequency to suit your pet's breed.

GLAVEN SURGERY HOURS

We are open for pet healthcare and advice during the hours of

Holt 01263 713200

Monday to Friday
8.30am - 6pm

Saturday 9am - 12noon

Wells 01328 711022

Monday to Friday
9am - 12noon
3pm - 6pm

Consultations with our
Veterinary Surgeons and Nurses
are by appointment

**24 HOUR 7 DAY
EMERGENCY SERVICE**

01263 713200

A Fond Farewell to Michael Charles BVSc MRCVS

After twenty nine years of providing veterinary care for the small animal community of Holt and Wells, our Clinical Director **Michael Charles** decided to retire at the end of April.

Qualifying from Liverpool in 1984, Michael joined the practice in 1992. We will all really miss him and feel very sad to see him go, but for Michael it's time to now enjoy a more leisurely style of life and enjoy pursuits new and old. A very big thank you Michael from everyone here at Glaven Vets for all your hard work and devotion.

Enjoy retirement!

Opening Our Doors Again!

We are very happy and excited to report that with the easing of lockdown, **we are now starting to allow clients back into the waiting room**, but just in small numbers. Some restrictions will stay in place such as the collection of medication from our window, as we have found this works very well.

If you are unsure of all our COVID protocols, please call our friendly team for the current information.



New Rules

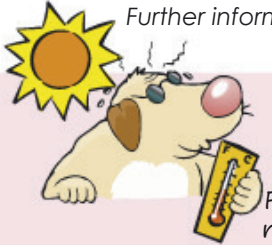
for Pet Travel to Europe

If plans are to take your pet on your next holiday to Europe, please be aware that due to Brexit the pet travel rules have now changed. As from 1 January 2021, **GB issued Pets Passports are now invalid**, and the following new rules apply.

- ★ Your pet must be microchipped.
- ★ Have an up to date or receive a rabies vaccination.
- ★ Primary rabies vaccination requires a 21 day wait before travel.
- ★ Your pet needs to be issued with an Animal Health Certificate (AHC) by an Official Veterinarian.
- ★ An AHC cannot be issued more than 10 days before travel.
- ★ The AHC is valid for 4 months for EU onward travel and for GB re-entry.
- ★ Each GB to EU return trip requires a new AHC.
- ★ Dogs must be treated for tapeworm 24-120 hours before landing in GB.
- ★ Tapeworm treatment must be given and verified by a vet.

To ensure all is valid for your pet to travel and return, **please allow plenty of time** before booking your tickets. For those who wish to travel with their pet, please call us for advice well in advance of any travel plans.

Further information at www.gov.uk/take-pet-abroad



HOT! HOT! HOT!

Follow some golden rules to safeguard your pets from summer hazards.

NEVER leave your pet in the car. Oven like temperatures inside will literally cook your dog!

Watch out for **scorching pavements** and roads as toes and pads can easily burn! We have shoes to protect our feet...our pets don't!

Ensure your cat or dog is not shut in a hot and humid conservatory or greenhouse.

Pets can very quickly become **dehydrated** and **overheated** as their cooling systems aren't as efficient as ours. Recognise the signs of **heatstroke.... any increased panting, anxiety, pacing or reluctance to rise, disorientation, excessive or thick saliva, dark gums** move your pet to a cool area and immediately call a vet.

Beach days.... a rolling **ball will gather sand**. This gritty substance can be swallowed by your dog, and easily sticks to the intestines. Sand is very difficult to remove and can even become impacted.

The sea is a powerful element with tides, undercurrents and waves, so for those sea swimming dogs consider a life vest.

Flies are a serious danger to our rabbits and can cause the often fatal and very painful condition of **FLYSTRIKE!** Eggs laid by the fly on wet/soiled rabbit's hindquarters will hatch into maggots that feed on the skin and tissue. Please check your rabbit daily to ensure they are clean, dry and maggot free, but if you do suspect flystrike....call us immediately as **this is an emergency!**



Shop Online at our NEW Family Vets Shop

Your pet's supplies delivered direct to your door!

Life is revving up again as Covid restrictions are eased and soon our schedules will be hectic again! With our new online shop you can order anytime and anywhere, so your pet never has to go without their delicious diet and vet-approved products.

It's Easy and Convenient!

Free Delivery for orders over £39.00.

Clients can bulk buy **4 for 3 on Purina** range.

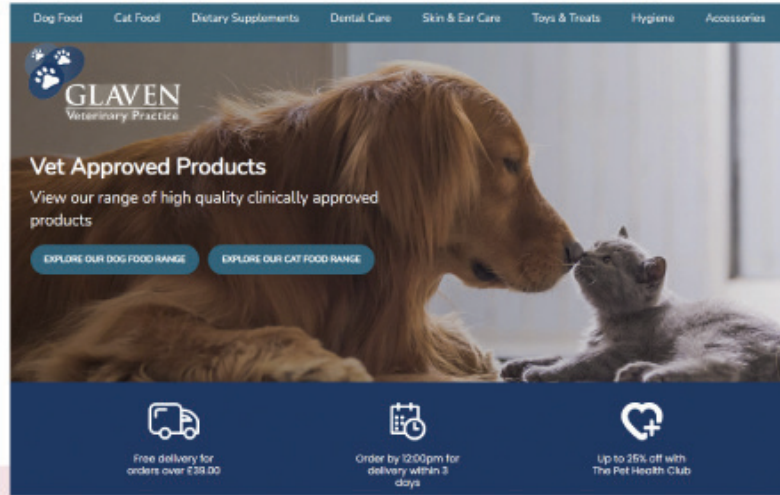
Convenient for client - delivery to **direct to your door.**

Pet Health Club members get 25% loyalty discount.

Buy one bag of Purina online and bring the receipt into the practice to **stamp your loyalty card** (single items only not bulk buy).

Our online shop is offered as an alternative source for Royal Canin, Purina and Natures Range diets, VetPro supplements, Anident dental range and Vetsoothe range of ear cleaners and shampoos.

The online range is always increasing as new items are coming on board all the time. It's easily accessible via our website where you will find full details on how it works, delivery times and the great benefits that shopping online offers you. Just visit www.glavenvets.com/online-shop.



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