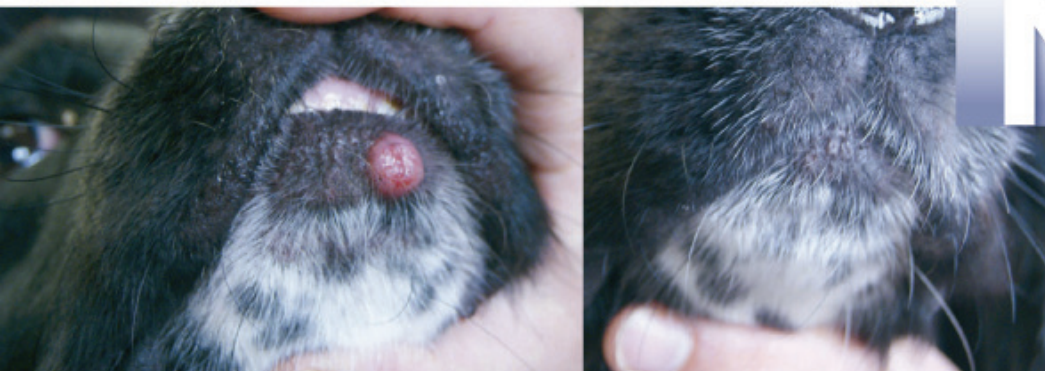


Cryosurgery with High Tech CryoPen[®]



Do you know that we can offer Cryosurgery with the use of our Cryopen?

Cryopen uses a **fine jet of nitrous oxide** delivered under high pressure to effectively freeze the affected area. This treatment method is extremely **accurate, quick and effective**, and with no stress. Pets are notorious for licking or pulling at wounds after surgery, which can cause infection, but as this procedure involves no cutting or bleeding, it **minimises the risk of infection** from those busy tongues and nibbling teeth.

Since **anaesthesia is not necessary** with cryosurgery, not only the time involved, but also the surgical risks are decreased. This is especially beneficial when working with an older pet whose liver, kidneys and heart may not be in the best of health. This method is used to remove smaller lesions on the face, nose, eyelids, ears, legs and feet.

Please speak to one of our vets at the practice for further information, and whether this may be suitable for your pet.

Wasp Stings Apples on the ground may have wasps inside feeding on the fruit. Our pets cannot resist snapping, pawing and chasing wasps, which can result in a nasty, painful sting! **Swelling, particularly around the face or mouth, drooling, difficulty breathing or collapse**, then do not delay in calling us, as some cats and dogs can be allergic to stings.



Exam Time

It has been a busy time in practice for some of our staff who have been studying for qualifications whilst working hard in practice during this challenging time. Under normal circumstances these situations would be a challenge enough, however add a pandemic into the mix and this has meant delays, different approaches to study and lots of changes.

Catherine Jeanes one of our vet team, has recently successfully achieved her **GP Certificate in Cardiology**, which is no mean feat in a pandemic! Catherine had to endure changes to how the course was delivered, and additional technical issues when actually taking her final exam.

Beth, our student nurse has also been studying for the last three years to become a qualified nurse. She has taken her final exams and now waiting for her results due in August, so we will keep you updated. We are especially proud of both their achievements at such a difficult time.

Temporary Change to Hours at our Wells Surgery

Due to the staffing of our Wells Surgery, it has become necessary to temporarily reduce the opening hours. We are now **only open from 3pm - 6pm Monday to Friday**. All telephone calls made to the Wells Surgery outside of these hours, will be diverted to our Holt Surgery, where a member of our reception team will be available to take your call. We thank you for your patience and apologise for any inconvenience caused.

GLAVEN SURGERY HOURS

We are open for pet healthcare and advice during the hours of

Holt 01263 713200

Monday to Friday
8.30am - 6pm

Saturday 9am - 12noon

Wells 01328 711022

Monday to Friday
3pm - 6pm

Consultations with our
Veterinary Surgeons and Nurses
are by appointment

**24 HOUR 7 DAY
EMERGENCY SERVICE
01263 713200**



Beth



Catherine

Two are Always Better than One!

Imagine sitting all on your own in a hutch at the bottom of a garden. Sounds a very lonely and sad life to have to live..... doesn't it? Well this is actually how some rabbits spend all their lives - alone. Sadly he or she was bought as a single pet, but rabbits are naturally very social creatures, as in the wild they always live with other rabbits. If you are considering having rabbits as pets, two or more is best!

A neutered male and female pair should live well together.

Inquisitive~Active~Intelligent

Rabbits need to express their natural behaviour and love to dig, run, jump and play every day, so you must provide an interesting and fun life for your pets.

- ❖ **An earth pit** for digging.
- ❖ **Tree stumps**, twigs and suitable toys for playtime.
- ❖ **Encourage foraging** for food by scattering pellets in the hay, and by filling boxes or cardboard tubes.

We all like our homes to be comfortable and rabbits are no different! You will need to provide indoor and outdoor accommodation that allows them to ~

- ❖ **Easily stand up tall on their hind legs** ❖ **Lie fully outstretched** ❖ **Make at least 3 consecutive hops** ❖ **Turn around unhindered**

Visit www.rabbitwelfare.co.uk for full information on housing and outside run sizing. We also have plenty of advice here on feeding and healthcare for your rabbits, so please do not hesitate to call us.



The main aim as with all pets, is to provide a loving and caring home so their lives can be happy and healthy. If you get it right with rabbits they will show their happiness by doing 'the binky', which is a jumping and twisting action when life is good!

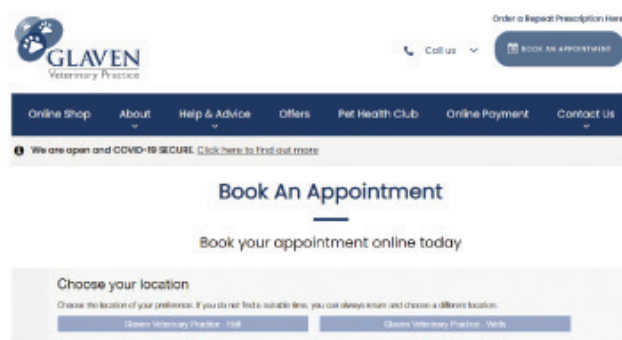
Baby News



We welcome a new baby to team Glaven! Some of you may have known that **Rebecca**, one of our vets, was expecting. Her new baby boy **Theodore**, arrived safely on 8th July weighing 6lb. Mum and baby are doing well, and we can't wait to have a cuddle at some point in the future!

Online Appointments

We are pleased to report that we have introduced a new system enabling clients to book certain routine appointments online. You can access this system 24 hours a day from our website www.glavenvets.com where clients can also request repeat prescriptions, and if you fancy doing a bit of shopping, you can view our **online shop** for your pet's food and animal accessories.



The Long Awaited 'Opening Up' of Practice!



In May we were finally able to open our doors to restricted client numbers and this system seems to be working well. It has been lovely to welcome clients back into the practice with their pets! From July 19th, we are continuing with our current policy for the time being, but this will be reviewed on a month by month basis.

We would kindly ask our clients to respect our practice policy, by continuing to report to the window on arrival and wearing a face mask in the practice.



Old Station Way **Holt** NR25 6DH
01263 713200
The Old Mill, Maryland
Wells-next-the-Sea NR23 1LY
01328 711022



find us on **facebook**