## Castle Vets Pet Health Club

Membership Application Form Healthcare Plan Administered by Easy Direct Debits Limited



## Please ensure that you fill out all details requested or we will not be able to process your application.

Please complete the form in black ink using BLOCK CAPITALS

Title:	Surname:	First	t Name(s):
Address:			
			Postcode:
Phone Number:		Email Address:	

About your Pet(s)	Pet 1	Pet 2	Pet 3
Pet's Name			
Species	Dog / Cat / Rabbit	Dog / Cat / Rabbit	Dog / Cat / Rabbit
Breed			
Weight	kgs	kgs	kgs
Monthly Payment	£	£	£

I declare that the information I have given in this application is true and complete. I accept the terms and conditions issued by Easy Direct Debits Ltd, for the provision of the agreed routine healthcare plan from the veterinary practice named on this application. I am 18 years old or over.

 Signature:
 Date:
 /
 /

We will store your details on computer to administer your membership plan but will not keep them longer than necessary.

We may use your details to support the development of our business by including them in customer surveys. Under the Data Protection Act, you are entitled to a copy of the information we hold about you and we are entitled to ask you to pay for this.

We may also provide you with information about products and services we believe may interest you. If you do not wish to receive this information, please tick this box.

## To Be Completed By The Veterinary Practice

Client Practice Reference Number:			
Total Monthly Payment: £			
Staff Member Name:			
Date:			

## HOW WE USE YOUR INFORMATION

- · Easy Direct Debits Limited and your veterinary . We will take all reasonable precautions to ensure the practice will hold and use your personal data (as defined by UK data protection laws) for the purpose of administering your preventative healthcare plan.
- Both Easy Direct Debits Limited and your veterinary practice may record and monitor inbound and outbound telephone calls for training purposes. These calls may also be referred to in relation to any future queries.
- security of your data. Your data will not be shared with anyone else unless there is a legal requirement for us to do so.
- You have the right to see your personal data. If you have ٠ any queries about the data we hold, or how we use it, please write to either the Practice Manager at your veterinary practice or Easy Direct Debits Limited, 99

FAST FAST FIEXIBLE FUSS-FREE FUSS-FREE	DIRECT			
Easy Direct Debits Limited 99 Holdenhurst Road Bournemouth BH8 8DY	Instruction to your Bank or Building society to pay by Direct Debit			
	Service user number           1         8         5         8         2         9			
Name(s) of account holder(s)	Reference         Image: Imag			
	Instruction to your bank or building society.			
Bank/building society account number          Branch sort code	Please pay Easy Direct Debits Limited Re Independent Vetcare Limited T/A Pet Health Club Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.			
Name and full postal address of your bank or building society         To: The Manager	Limited Re Independent Vetcare Limited T/A Pet Health Club and, if so, details will be passed electronically to my bank/building society			
Address	Signature(s)			
Postcode	Date			
Banks and building societies may not accept Dire	ect Debit Instructions for some types of account.			
The Direct Debit G	DIRECT			
Health Club will notify you 5 working days in advance of your accou	ect Debit, Easy Direct Debits Limited Re Independent Vetcare Limited T/A Pet unt being debited or as otherwise agreed. If you request Easy Direct Debits ct a payment, confirmation of the amount and date will be given to you at the			
<ul> <li>If an error is made in the payment of your Direct Debit, by Easy Direct Debits Limited Re Independent Vetcare Limited T/A Pet Health Club or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society</li> </ul>				
• If you receive a refund you are not entitled to, you must pay it back when Easy Direct Debits Limited Re Independent				
Vetcare Limited T/A Pet Health Club asks you to.				
<ul> <li>You can cancel a Direct Debit at any time by simply contacting your notify us.</li> </ul>	bank or building society. Written confirmation may be required. Please also			
Easy Direct Debits Limited is a company registered	d in England and Wales with company number 9633942			

whose registered office is at Ebenezer House, 5a Poole Road, Bournemouth, BH2 5QJ