

A woman with long hair is shown in profile, smiling and holding a dog. They are on a beach with waves in the background. The entire image is covered with a semi-transparent green filter. The text 'Veterinary Surgeon' is centered over the image in white.

# **Veterinary Surgeon**



## Job Profile – Veterinary Surgeon

### Location/Region:

Variable

### Values:

Our core values are what make the group a successful and fun place to work.

#### **WE CARE**

We care for animals and people, keep our promises, treat each other with decency and respect.

#### **WE DARE**

We dare to innovate, encourage entrepreneurial thinking and identify opportunities to succeed in a changing world.

#### **WE SHARE**

We share knowledge, best practice and make decisions based on trust, dialogue, commitment and engagement.

### Main Purpose of Role:

To make animal welfare your first consideration in seeking to provide the most appropriate attention for the animals committed to your care. This should be carried out using knowledge of animal physiology, nutrition and medicine with your practical skills to diagnose illness, prescribe medicines, and perform imaging tests, laboratory tests and surgery. To provide this care in keeping with practice and group policies.

This role reports to the Clinical Director.

### Responsibilities:

- Maintain membership of the Royal College of Veterinary Surgeons.



- Be familiar with the ethics of the practice outlined in the RCVS Guide to professional conduct (Part 1 Section B).
- Work in accordance with the IVC Vet Charter.
- Present a professional approach and smart appearance at all times.
- Be available 24 hours (unless alternative out of hours' cover is available) for the relief of pain and suffering of animals.
- Assume responsibility for surgical and medical cases at all times.
- Ensure an effective consultation process for all patients by following the recognised basic stages:
  - Preparation for consultation
  - Opening the consultation
  - Gathering information
  - Physical examination
  - Explanation of findings
  - Planning care and treatment
  - Closing the consultation.
- Ensure that all treatment given is in line with informed consent and in accordance with UK legislation and RCVS guide to professional conduct.
- Price appropriately all clinical cases and inform the client of potential cost prior to treatment commencing.
- Record all patient information, treatment, diagnostic reports and charges into the Practice Management system.
- Be fully responsible for the safety of the clients and staff within the practice when animals are being treated or handled.
- Understand and comply with your legal obligations in relation to prescription, safe keeping and supply of Veterinary medicinal products.
- Continually supervise, train and educate the Veterinary Nurses.
- Treat all colleagues and clients with courtesy and respect.
- Ensure the security of the premises when leaving.
- Maintain personal CPD as per RCVS guidelines.
- When passing the care of patients under your care to another vet, ensure a full and thorough handover is given, including discussion of medical notes and treatment plan.



- Report to line manager any concerns of ability or misconduct from other members of staff.
- Follow practice and group clinical guidelines where appropriate.
- Follow group policies on charging for treatments, ensure that all work is charged appropriately. Do not discount work unless approved by your line manager.
- Understand your role in contributing to the financial performance of the practice.
- Ensure that clients are offered full and appropriate treatment options for their pets.
- Participate in practice activities and initiatives as required.

#### **Duties:**

- Provide 24-hour cover in accordance with the practice rota (unless alternative out of hours' provision available).
- Examine and assess all inpatients.
- Write up all cases in full.
- Monitor hospitalised patients on a regular basis and communicate information to the Nursing staff, checking all pricing communicated back to the client.
- Inform clients of test results and update on progress after treatment.
- Positively communicate to all clients on progress, results, diagnosis, prognosis, treatment options and costs involved at all times.
- Carry out house calls where requested.
- Start consultations promptly and avoid running over whenever possible.
- Consider referral of the case if in the animal's best interest.
- Provide clients with a high standard of customer care and service.
- Have a basic knowledge of the financial targets of the business and commercial awareness of performance both on an individual and practice level ensuring that all work is correctly priced and correct discounts applied.
- Comply with all policies relating to Health and Safety.
- Follow and apply all IVC group and local protocols and policies as may be issued from time to time.



## Dress Code

- All required items of uniform will be provided or where not applicable, a professional smart dress code must be adhered to, in line with the Dress Code & Appearance Policy
- Scrub suit, hat, mask theatre shoes or shoe covers must be worn in theatre (where applicable)
- Shoes should be appropriate for the requirements of your role.
- Name badge should always be worn (if provided)
- Health & Safety regulations should be considered in applying a professional and consistent approach in relation to jewellery, hair styles and nail varnish.