

Camelid Club

Application Form

About you:

Title:	Forename:	Surname:
Home Address:		
Postcode:		
Daytime Telephone Number:		
Mobile Telephone Number:		
Email Address:		
Address animals kept at (if different to home address):		
Postcode:		

Details of Camelids:

Camelids name:	Age/D.O.B	Camelids name:	Age/D.O.B

Declaration and signature:

I declare that:

- The information I have given on this form is true and complete.
- I understand that if I have not given all the information that I know or can reasonably get that is relevant, the contract will not be legally valid.
- I am over 18 years of age.
- This contract runs for 12 months only, and any benefits not used cannot be carried forward to the next annual period.
- Membership is not transferable.
- I have read and understand the Terms and Conditions overleaf.

Signature:
Date:



Instruction to your bank or building society to pay by Direct Debit

Please fill in and post this form back to us at Independent Vetcare Ltd. The Chocolate Factory, Keynsham, Bristol. BS31 2AU or return it to the practice when you next visit.



Originator's Identification Number	5	0	5	8	6	4
Client Reference Number						
Name and full postal address of your bank or building society						
To: The Manager	Bank/building society:					
Address						
	Postcode					
Names(s) of bank account holder(s)						
Branch sort code						
Bank/building society account number						

Instructions to your bank or building society Please pay Independent Vetcare Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that the instruction may remain with Independent Vetcare Ltd and if so, details will be passed electronically to my Bank/Building Society.

Signature:	Date:	/	/
Name:	First line of address:		

**Scarsdale Farm and Equine Markeaton Lane,
Derby DE22 4NH
T: 01332 294929
E: farmandequine@scarsdalevets.com
www.scarsdalevets.com/camelid**



Camelid Club

Terms and Conditions

What is included in Camelid Club

Membership is £30.00 per month. Annual membership includes:

- 1 free 60 minute visit within normal hours, for herd health planning
- 1 free 30 minute visit within normal working hours
- 10% discount on all worm egg counts*
- 10% discount on castrations
- 1 free bottle of Clostridial vaccine per year
- Access to members only Camelid Facebook page run by Fay Pooley
- Free event/meeting attendance
- Discounted visit charges and hourly rates following your free visits
- Discounted rates for other services such as plasma transfusion/blood donation

*if for any reason samples cannot be processed in house, they will be sent to a camelid specific lab for testing which will incur increased costs

Renewing your Camelid Club membership

At the end of your annual contract, we will write to you about renewing for another year. If you pay by direct debit we will send you a renewal notice showing the amount we will automatically collect for another year. If you pay annually, we will send you a renewal notice showing the amount you need to pay to continue the Camelid club for another year. You will need to return this payment by the due date shown on the renewal notice.

Cancelling Camelid Club

Cancelling your camelid club during your annual contract requires you to give us 3 month's notice. If you pay direct debit, you must tell your bank or building society to cancel the direct debit instruction.

If your camelid club direct debit is returned unpaid by your bank or building society or a direct debit instruction is cancelled, the camelid club will be deemed to be cancelled.

If the camelid club is cancelled during the annual contract, we will charge you for any goods received under the camelid club, but any payments you have already made towards the camelid club will be offset against the charges.

Should the cancellation result in a balance owing to the Scarsdale Veterinary Group, an invoice will be sent to you and payment will become due immediately. No credit will be given if the cost of goods received is less than the amount paid by Direct Debit at the time of cancellation.

The Direct Debit Guarantee

This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

If there are any changes to the amount, date or frequency of your Direct Debit The Scarsdale Veterinary Group will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request The Scarsdale Veterinary Group to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit by The Scarsdale Veterinary Group or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.

If you receive a refund you are not entitled to, you must pay it back when The Scarsdale Veterinary Group asks you to. You can cancel a Direct Debit at any time, by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

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