

Terms and Conditions 2022

What is included in Beef Suckler Club?

The Scarsdale Beef SucklerClub £42 (ex VAT) via monthly direct debit includes:

1 hour of time for Herd Health Planning review and plan for upcoming year.

1 Bull Pre-Breeding Examination (PBE). Any further PBE's carried out at the same time will receive 10% discount.

1 hour of time to be used for a reason of your choice

1 in hours visit fee, the time will be chargeable

2 worm egg count (WEC) samples run through our in house laboratory, 10 % discount on subsequent WECs. A designated vet (in hours, where possible) to carry out your visits and access to their work mobile number for advice. This means that there is always a point of contact for you that knows you and your farm well. Working alongside your routine vet we can create a bespoke, personalised service specific to your farms needs.

A discounted hourly rate for all visits which are in addition to your pre-paid club visits.

Access to discounted seasonal fly and worming products when ordered via your designated vet. Free access to quarterly beef focused client meetings (non-members £5 per person, per meeting) 5% off of 'VetTech' Time*

Renewing your Beef Suckler Club membership

At the end of your annual contract, we will write to you about renewing for another year. If you pay by direct debit we will send you a renewal notice showing the amount we will automatically collect for another year.

Cancellingthe Beef Suckler Club

Cancelling your Beef Suckler Club membership during your annual contract requires you to give us 3 month's notice. If you pay direct debit, you must tell your bank or building society to cancel the direct debit instruction.

If your Beef Suckler Club direct debit is returned unpaid by your bank or building society or a direct debit instruction is cancelled, the Beef Suckler Club membership will be deemed to be cancelled.

If the Beef Suckler Club membership is cancelled during the annual contract, we will charge you for any goods received under the Beef Suckler Club, but any payments you have already made towards the Beef Suckler Club will be offset against the charges.

Should the cancellation result in a balance owing to the Scarsdale Veterinary Group, an invoice will be sent to you and payment will become due immediately. No credit will be given if the cost of goods received is less than the amount paid by Direct Debit at the time of cancellation.

The Direct Debit Guarantee

This guarantee is offered by all banks and building societies that accept instructions to pay



Direct Debits.

If there are any changes to the amount, date or frequency of your Direct Debit The Scarsdale Veterinary Group will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request The Scarsdale Veterinary Group to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit by The Scarsdale Veterinary Group or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.

If you receive a refund you are not entitled to, you must pay it back when The Scarsdale Veterinary Group asks you to. You can cancel a Direct Debit at any time, by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.